

BENEFITS OF BEING A CRA MEMBER



National Level

- Offer help and advice with any employment, industrial relations and consumer guarantee matters.
- We can help you improve your business systems, for example information on calculating your hourly rate is available.
- Web based quality assurance system specifically designed for our industry.
- Our annual conference provides a high calibre of speakers (local and overseas) and includes presentations on industry, business generic and entertaining/motivational topics.
- We can help you with your apprenticeship training. We have continual contact with MITO and can also offer assistance with assessments.
- Roadshows brought to the regions providing educational information to shop owners and their managers.
- Provide a world class training programme to members through our association with I-CAR NZ, offering members 15% discount on all half and one day training courses.
- Relationships with industry suppliers and manufacturers is maintained ensuring we are kept continually up to date with all new developments. This is communicated to members through our trade magazine 'PanelTalk'.
- National level lobbying is undertaken with Insurance Companies, work providers, government agencies and training providers.
- National Office provides a disputes procedure to all members and in most cases will sort out problems at no cost.
- Although not mandated, several Insurance Companies favour CRA membership in their preferred repairers.
- Membership Liaison Officer visit annually providing advice and help with best practice.
- Website that promotes our industry, ability to locate all members shops with a link to individual members company websites if available, benefits of belonging to the CRA, list of all upcoming industry events, source of helpful forms, documents and information.
- We produce a trade magazine specifically for our industry. 'PanelTalk' is published six times a year and covers local and international news and technology within the industry.

National Level (cont'd)

- Provide a large range of promotional material to help shops advertise their businesses.
- Organisation of group yellow pages advertisement.
- Various member buying benefits including:
 - ❖ EFTPOS solutions
 - ❖ St John training courses and first aid kit supplies
 - ❖ Specialist workshop insurance offered by Nexus Insurance Brokers
 - ❖ Automatic off-site modern data backup system through Nexus Data Security
 - ❖ Discounted training courses offered by I-CAR NZ
 - ❖ Nationwide spraybooth service plan
 - ❖ Debt collection web based system through Collect It
 - ❖ SmartBusiness Live offer payroll services and also a quick solution to working out GST
 - ❖ Access to preferential vehicle lease plan through FleetPartners
 - ❖ Avanti Finance is the CRA's preferred finance provider. Avanti Finance offer a quick and easy alternative for your customers that will keep your business moving
 - ❖ Vodafone – switch to Vodafone and KEEP your 027 number on the CRA plan. Also a special Mobile plan available

Branch Level

- Educational activities, for example estimating evening, hourly rate workshop and trade displays.
- Various social events including golf days, fishing tournaments and games nights.
- Opportunities to network with fellow repairers at annual conference, roadshows and branch meetings/activities.